

## Frequently Asked Questions

### **Do I need a doctor's note to prove I have a medical condition that prevents me from wearing a face covering?**

No. You do not need documentation proving you have a medical condition preventing you from wearing a face covering for the purposes of the ordinance. However, you may be required to provide certification to your employer.

### **Do I need to wear one in the gym?**

If you are engaged in physical activity in the gym and can absolutely maintain a distance of six feet from others, you do not need to wear a face covering. If you are not engaged in physical activity, or are not able to remain six (6) feet away from others, then a face covering must be worn in a gym.

### **Do I need to wear a face covering at special events or gatherings?**

Events that take place in public accommodations or public indoor space such as weddings, funerals, celebrations, bazaars, festivals, galas and other large gatherings require wearing of a face covering unless the individuals can absolutely maintain a distance of six feet.

### **Do I need to wear one at a restaurant or bar?**

Face coverings should be worn in restaurants and bars as you wait to be seated and while you walk to your table and through dining areas. Once seated, the mask can be removed if the individuals are actively eating or drinking. Otherwise, the mask should be put on when you leave the table or are congregating with other groups.

### **Are child care providers required to wear face coverings?**

Yes, child care providers are required to wear a mask. This includes in-home providers.

### **Where can I get a face covering if I do not have one?**

Both reusable and cloth face masks can be purchased at many different locations. The Health Department has masks available.

### **I am an employer. Where can I get a face covering for my employees?**

Employers can order face coverings through any supplier. One option is the Missouri PPE market place located on the Missouri Department of Health and Senior Services website at

<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/ppe.php>

### **Do I have to wear a face covering in my own home?**

A face covering is not necessary when you are in your own home and with members of your own household. If you live in a multi-family unit, such as an apartment building, or staying in

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a hotel, wear a face covering in communal spaces, such as the laundry room and shared hallways.

### **If I wear a mask do I still social distance?**

Yes, social distancing should always be practiced as face coverings act as an additional layer of protection in slowing the spread of COVID-19.

### **I am a business owner/manager. How do I notify customers of this order?**

The order requires businesses and public facilities to clearly and conspicuously post the requirements of this Order, including the requirement that face coverings are required for entry and must be continuously worn. Signage can be handwritten, typed, or printed from various online examples. The sign must be clearly visible at entry points.

### **Are businesses such as industries, offices, etc. that are not open to the public required to wear face covering in any scenario?**

Yes. Face coverings are required for private business, as well. However, there are some exceptions. For example: face coverings are not required inside a solitary, enclosed work space such as an office. Other exemptions will depend on the activity of the facility and process for employees. However, face coverings are required for all areas open to the public.

### **Outside of face coverings, how else can I protect myself from COVID-19?**

- Maintain a distance of at least six (6) feet from other individuals who are not part of your household.
- Wash your hands with soap and water for at least twenty (20) seconds as frequently as possible, or use hand sanitizer when soap and water are not available.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home and isolate yourself from others if you are sick, suspected positive for COVID-19, or confirmed positive for COVID-19.
- Clean frequently touched surfaces often and communal equipment.